

Telluride Sitters, LLC

Rental Policy

Telluride Sitters, LLC is committed to providing a quality rental service for families visiting the San Juan Mountain region. We believe that creating a home away from home environment and offering top of the line convenience items will enhance the experiences of families traveling to this area. All equipment is cleaned and sanitized between each use. Items are carefully selected and monitored for safety. Customers are responsible for knowledge of all policies.

The customer is responsible for all items from time of delivery to time of pickup. **The customer will be charged for the replacement of any item broken or missing** - including pieces missing from toys, etc. All deliveries and installations are photographed for reference should there be any damage or missing items upon pickup.

Portable Cribs (Pack-n-Play and Full Size style): include a sheet fitted specifically for the crib. There will be \$10 charged for each item of bedding not returned. Our cribs come with locking wheels are encouraged to keep them locked while the child is within the apparatus.

Safety Gates: Due to the nature of our business we supply only pressure-mounted safety gates (mesh). These gates are typically used between rooms and hallways, and should not be used at the top of stairs. If you feel there is a need for a top of stair safety gate, a pressure-mounted gate will be rented (non-refundable) and left for your use if you choose. The customer assumes all risk if the customer chooses to install the gate. Telluride Sitters, LLC installs gates as per manufacturers' instructions (which recommend only hardware mounted gates at top of stairs).

Toys: Telluride Sitters, LLC is not responsible for damage to any lodges due to the rental of our toys or equipment. We keep accurate records of toys that are delivered. Occasionally a toy may find its way into a suitcase. We do not charge for an occasional mishap. However, if upon inspection and cleaning we find that quite a few toys or pieces are missing, we will contact you for either the return of the toys or to inform you of the charge for replacement. We also ask that you do not place toys not made for use in water in baths or water of any kind. By the way of ordering and paying for rental items from Telluride Sitters, LLC, the customer is agreeing to the following terms and understands that this release of liability covers each and every item that has been rented.

The Customer will use the equipment only for and in accordance with its intended use and pursuant to any instructions provided therewith. Loss or damage to the equipment, reasonable wear and tear expected, is the responsibility of the Customer. In no event will Telluride Sitters, LLC be held responsible for any damage, loss or injury (including death) caused by or arising out of the use of any equipment provided by Telluride Sitters, LLC or the failure of the equipment to function as intended. Full right, title and ownership of the equipment will at all times remain vested with Telluride Sitters, LLC. It is the Customer's responsibility to examine the equipment prior to use to determine fitness and state of repair and to return the equipment in the same state of repair and cleanliness as when delivered. If an item is broken beyond reasonable repair and cannot be rented, the customer will be charged for replacement of item with the same or equal value.

An understanding that there exist certain risks of injury from the use or misuse of such items, including the potential risk of serious injury, disability or death from the use of such items. The customer knowingly and freely assumes all such risks, both known and unknown, and assumes full responsibility for use of such items.